



Hardwick Primary School

Early Help Offer

Early Help	<p>At Hardwick we understand that from time to time family life can have complications. These maybe the times where, as a family you require some extra help and support. During these times we aim to support and advise you, this document outlines our Early Help Offer that we provide. We believe that at Hardwick we are all part of a big family community, and we strive to help every family that attends our school so that everyone in that family is happy and able to achieve their best throughout their life.</p>
What support do we offer?	<p>The Pastoral Team that we have at Hardwick is made up of our Pastoral Lead, Mrs Dulieu and supported by Mrs Cowling, the Designated Safeguarding Lead and Mrs Peck (EYFS) and Mr Shore (KS2). We can offer advice on a range of concerns, and we can signpost parents to other sources of information, help and support.</p>
What sort of concerns might parents share with our team?	<p>A wide range of issues such as behaviour management, financial worries and debts, domestic abuse, housing concerns, mobility difficulties, parents in prison, bereavement and loss, cyber bullying, health and wellbeing – in fact any concerns that you believe might be having a negative impact on you, your child and your family life.</p>
What might we offer in response to your concerns?	<p>We have a wide range of bespoke interventions which are run to support children individually or small groups of children. We are aware that mental health concerns may underpin some social, emotional and behavioural issues and we will endeavour to help families find sources of support. Our Pastoral Lead has had training to be able to support child dealing with bereavement and loss. At Hardwick Primary School we acknowledge the impact that positive, nurturing experiences can have in our children’s lives, so we incorporate these into our education package that we offer every child. We also work very closely with outside agencies when necessary.</p> <p>With regards to attendance concerns, support through school will be offered and if required the Educational Welfare Officer will be brought in for further help.</p> <p>If required, we support families through the process of completing a Common Assessment Framework (CAF) to provide an action plan to provide the best support possible for a family.</p>
How might the support be managed?	<p>There are a large range of ways of delivering support when needed. Our Pastoral Lead is available throughout the day to all children, and sometimes an impromptu, informal chat is all that is needed. We are luckily enough to have a pastoral support room which all children are aware of and know that they can attend it at any time. Our Pastoral Lead can offer a range of different approaches depending on the need of the child. If a referral to the Early Help Team is advisable, the school will work with the family to complete the paperwork. If the referral is accepted the school will be involved in Family Network Meetings or Team around the</p>

	<p>Child, a plan would be drawn up and action the support required through a multi-agency team.</p>
<p>How will safeguarding procedures be effective in supporting families?</p>	<p>Hardwick Primary School has a team of Designated Safeguarding Leads – Mrs Cowling, Mrs Flatman, Mrs Dulieu, Mrs Peck, and Mr Shore. All staff in school are trained to identify and report safeguarding concerns. When a concern is reported the school follow the correct reporting system. The team will then work with families and all relevant agencies through Child in Need or Child Protection teams to reduce and remove identified risks to children. Support will be given to families by social workers and other relevant agencies including schools.</p>
<p>How will our pupils learn to keep themselves safe?</p>	<p>Our curriculum provision for PHSE/RSE is a programme called Jigsaw. Through this programme we cover work around keeping themselves safe. By embracing the Jigsaw programme we are developing a culture where children are happy to talk about issues and problems that arise. It creates a space where children are happy to talk about personal safety. Children are made very aware of our Pastoral Support Lead/ELSA, they are all aware that if they need to speak to Mrs Dulieu. We have ‘Nancy the Ninja Bunny’ in school who collects worries from children, which provides a basis of a problem for Mrs Dulieu to follow up and ensure children are discussing their real concerns.</p>
<p>Who might the school refer to?</p>	<ul style="list-style-type: none"> • The Early Help Team • Children’s and Young People’s Services • Counselling Services • School Nurse • County Inclusive Support Service • Speech and Language Therapists • Educational Psychologist • Young Carers • SENDAT • Local Authority Family Services team • Educational Welfare Office
<p>Signposting: agencies the school might suggest as sources of further information</p>	<ul style="list-style-type: none"> • Citizens Advice Bureau • GPs • Occupational Therapists • Paediatricians • Children and Young People’s Services • The Early Help Team • Speech and Language Therapist • School Nurse • Young Carers • Freedom Project • Housing Associations • Food Bank • Children’s Centre • Children and Adolescent Mental Health Service

When should I contact the Pastoral Team?	Contact us when you have a concern which is affecting your child/ren We will always aim to see you as quickly as possible. We operate an 'open door' policy, meaning that if you're struggling or having a bit of a bumpy patch please come and talk to us.
Policies	School policies are available on our website or paper copies can be requested from the school office. Relevant policies include: <ul style="list-style-type: none">• Special Needs Policy• Policy to Promote Positive Behaviour• Safeguarding Policy and Child Protection Procedures